



RAFFLES
BALI

SUSTAINABILITY *2024 annual* REPORT

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At Raffles Bali, sustainability is not an initiative—it is embedded in every decision we make. In stewarding what matters most, we honour our responsibility to the environment and future generations.

Henri Arnulphy
General Manager

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OUR *sustainability*

CONCEPT

At Raffles Bali, our approach to sustainability begins with a simple truth: nature and people are inseparable. Environmental progress and social equity are deeply interconnected. Without addressing one, the other cannot truly advance. Rooted in this understanding, our sustainability journey places both people and the natural world at its heart. From this foundation, we shape meaningful travel through three guiding pillars: Eat, Stay, Explore.

EAT : Championing a more thoughtful food model—one that supports sustainable agriculture and celebrates local produce.

STAY : Reimagining hospitality within the planet’s limits, we continue to adapt our operations and practices to offer an experience that is mindful, respectful, and considered.

EXPLORE : Encouraging a more thoughtful approach to travel—by rethinking how we move through the world and contributing, where we can, to the places and communities that welcome us.



RAFFLES BALI

*Designed by Nature,
Sustained with Care*

From the very beginning, nature has shaped the vision of Raffles Bali. The resort was built with limestone sourced from the very ground it stands on—honouring the land through thoughtful design and a deep respect for its origins.

In developing the grounds, 80% of existing trees were gently relocated within the site. Native species were then introduced to enrich biodiversity and honour the character of the landscape. Guided by our in-house nursery, this commitment continues, nurturing growth that is both sustainable and rooted in place. Today, over 60% of the estate remains green, home to more than 110 plant species across the property.







Botanical TOUR

With over 60% of the estate enveloped in greenery, Raffles Bali offers an ideal setting for our Botanical Tour. This guided experience introduces guests to native plants found across the property, sharing their natural properties and the cultural stories they carry.

As part of the Botanical Tour, guests receive a thoughtful keepsake presented in a traditional Balinese aluminium box. Inside awaits a botanical map, native flower seeds, and a small jar of stingless bee honey—each a tribute to the land's living heritage.





IN-HOUSE *nursery*

Our Botanical Guru tends the plant nursery with dedication and care. Guided by organic principles and using only environmentally safe fertilisers, each plant is nurtured to thrive. This considered approach supports the vitality of the landscape, adding to the greenery that surrounds the resort.



ENVIRONMENTAL FOOTPRINT:

Emission & Energy



Emission	Unit	2024
Total emissions	tCO2e	2,858.16
Scope 1	tCO2e	85.36
	Percentage	3%
Scope 2	tCO2e	2,332
	Percentage	82%
Scope 3	tCO2e	440.80
	Percentage	15%
Energy	Unit	2024
Total energy consumed	kWh	2,844,010
per square metre	kWh	59.70
per guest	kWh	169.10





GUEST ROOM *management* SYSTEM (GRMS)

Each villa is equipped with a Guest Room Management System (GRMS) designed to conserve energy when unoccupied. Lights are switched off and air conditioning is adjusted by 2°C after 30 minutes of inactivity—small changes that contribute meaningfully to reducing emissions. Across the resort, LED lighting further supports our efforts to operate more responsibly.





ELECTRIC *transportation*

Raffles Bali welcomes the BMW iX as part of its guest transport offering—an electric vehicle that reflects a shared commitment to thoughtful innovation and responsible travel.

In line with this vision, a fleet of electric buggies is available across the property, offering guests a quiet and considered way to move through the island's tropical surroundings.





ENVIRONMENTAL FOOTPRINT:

Water Stewardship

Water	Unit	2024
Total water consumed	m3	112,082
per square metre	m3	1.46
per guest	m3	6.66
Treated water	m3	37,546.60

Water is essential to the daily rhythm of the resort, and its careful stewardship remains one of our key sustainability priorities.

Our primary supply is drawn from groundwater, treated on-site to meet rigorous quality standards. Wastewater from across the resort is channelled through our Sewage Treatment Plant (STP), then repurposed for landscape irrigation—supporting our lush gardens while reducing dependence on freshwater sources.



WATER

stewardship

Key number achievements:

- Treated water from Sewage Treatment Plant (STP) covers 34% of our total water use.
- Treated water from STP covers 80% of overall irrigation use.
- 97% of extracted water is responsibly returned to its original source, maintaining the balance of local groundwater levels.



ENVIRONMENTAL FOOTPRINT:

Waste Management

Waste	Unit	2024
Total waste generated	Kilograms	664,304
Garden waste	Kilograms	621,000
	Percentage	93%
Food waste per guest	Kilograms	6,360
	Grams	530
	Percentage	0.96%
Plastic	Kilograms	961
	Percentage	0.15%
Glass	Kilograms	609
	Percentage	0.10%
Paper	Kilograms	823
	Percentage	0.12%
Cardboard	Kilograms	1,000
	Percentage	0.15%
Waste to landfill	Kilograms	33,551
	Percentage	5.05%





IN-HOUSE *composting*

In 2024, we introduced in-house composting to process up to 85% of our garden waste—including leaves, grass clippings, and small branches. The result is a natural compost, free from added chemicals, used to nourish the resort’s landscapes and support a circular approach to land care.



SINGLE-USE PLASTIC *reduction*

From the beginning, Raffles Bali has taken a firm stance against single-use plastics. Wherever possible, we have replaced them with reusable alternatives, working towards an environment free from unnecessary waste.

BOTTLED WATER



DAMMANN TEA TIN



CERAMIC CONDIMENT
HOLDER



CERAMIC BATH JAR



SUPPORTING *circular* PRACTICES

At Raffles Bali, we support a circular approach by partnering with businesses and initiatives that value resource efficiency, waste reduction, and product longevity. By integrating these principles into our operations and supply chain, we aim to reduce our environmental impact while contributing to a more resilient and sustainable local economy.

RECYCLED CORK
YOGA MAT



RECYCLED CHOPSTICK
CARD HOLDER



WOVEN RATTAN
LAUNDRY BAG & LITTER BIN



SOCIAL COMMITMENT :

Giving back to the communities

As part of our ongoing commitment to responsible tourism, Raffles Bali works to support the local community through lasting partnerships and meaningful engagement. We collaborate with local artisans, farmers, and small enterprises by sourcing locally where possible and offering space to share their craft.

Our team also takes part in outreach programmes—from educational visits to beach clean-ups and wellness activities. By investing in people and encouraging inclusive growth, we hope to create a lasting impact that reaches beyond the resort.





BALINESE *heritage*

In Bali, the philosophy of *Tri Hita Karana* teaches harmony through the balance of spirit, nature, and human connection. Guided by this belief, Raffles Bali works closely with the local community, participating in daily rituals that honour the island’s natural rhythms and ancestral traditions.

Just minutes from the resort, guests are welcomed into a traditional Balinese home to explore the making of *canang sari*—handwoven offerings crafted from palm leaves, filled with blossoms, biscuits, and holy water. Under the guidance of local hosts, they create their own offering while enjoying traditional *jamu* and homemade Balinese treats.

This gentle exchange fosters cultural understanding and supports the surrounding community—reflecting Raffles Bali’s ongoing commitment to sustainability grounded in place and purpose.



THE *Shop*

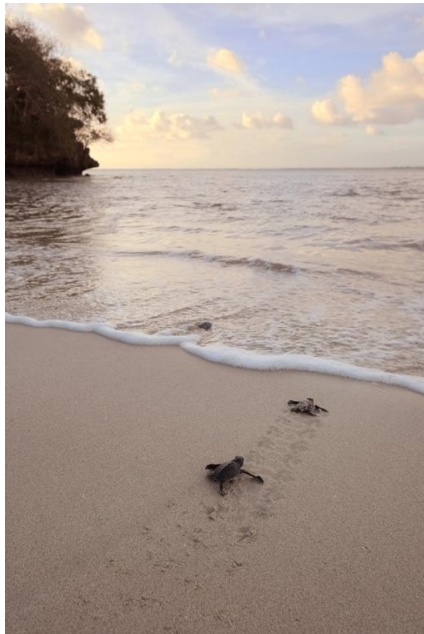
The Shop at Raffles Bali partners with local artisans and small businesses whose work reflects heritage craftsmanship and a commitment to sustainability.



FOOD *and* BEVERAGE

We prioritise sourcing 80% of our ingredients locally, importing only what is necessary. Our partnerships are rooted in sustainability—working with local fishermen, stingless bee honey producers, and farmers who cultivate seasonal crops using time-honoured methods.





CONSERVATION

Raffles Bali marked a meaningful step in marine conservation with the release of hundreds of sea turtles into the ocean. In partnership with the Turtle Conservation and Education Center (TCEC), eggs discovered on the resort's secluded shoreline were carefully relocated and protected. The first hatch of the year took place on 26 July 2024, offering guests the rare privilege of witnessing new life return to the sea—a moment that deepened appreciation for the island's wildlife.

This ongoing initiative reflects our continued collaboration with local conservation partners, as we work together to support Bali's ecosystems through thoughtful protection and education.



CORPORATE *social* RESPONSIBILITY

At Raffles Bali, our commitment to community and environmental stewardship is woven into every aspect of our corporate social responsibility. These efforts are shaped by the belief that true hospitality not only enriches, but also uplifts and gives back.

479

With guidance from the Turtle Conservation and Education Center (TCEC), sea turtles are hatched and released along the shores of Raffles Bali, contributing to the protection of this vulnerable species.

400

Tree-planting initiatives were carried out across Bali in collaboration with local mangrove conservation groups and the Bali Forestry and Environment Service, contributing to the island's ecological restoration efforts.

230

In collaboration with Scholars of Sustenance, meals are shared each month with those in need, reflecting our ongoing commitment to community support and nourishment.

25

In collaboration with the Indonesian Red Cross (Palang Merah Indonesia), blood donations are regularly carried out by Raffles Bali team members, contributing to national healthcare support efforts.



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At Raffles Bali, we believe responsible hospitality begins with real action—because true sustainability starts with people and nature, rising together through every small, meaningful step.

Eunike Santoso
Sustainability Executive

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RAFFLES

A WORLD OF ELEGANCE & ENCHANTED GLAMOUR